

REVIEW OF ADULT CARE SERVICES DURING COVID TASK AND FINISH GROUP

**11.00am - Friday, 11 June 2021
Via Microsoft Teams**

PRESENT – Councillor Holroyd (in the Chair); Councillors Heslop and Layton.

APOLOGIES – Councillor Curry.

OFFICERS IN ATTENDANCE – Christine Shields, Assistant Director Commissioning Performance and Transformation; Linda Thirkeld, Assistant Director Adult Social Care and Hannah Fay, Democratic Officer (Democratic Services).

The following issues were discussed:-

- Members discussed the Health Check – Social Care – Adults questionnaire which had been circulated to Members prior to the meeting. The questionnaire was due to be circulated to staff for completion and as such Members were not able to have an input into the questions. Members queried when the results from the survey would be available.
- Following a question, the Assistant Director Commissioning Performance and Transformation advised Members that the questionnaire was not appropriate for external providers, however some questions could be included in the survey for providers.
- Members were reminded of the Provider Forums which continued to take place throughout the pandemic; that these were well attended during the pandemic, with health staff also present; and that the forums would continue to take place virtually going forward. Members requested an invite to a provider forum.
- Regarding the information provided in respect of changes/adaptations made to key areas of adult care services Members were advised that whilst face to face quality assurance visits to care homes could not be undertaken by the Commissioning and Contracts Team, staff worked closely with health and CQC colleagues and care homes completed self-assessments which would be validated by the Commissioning and Contracts Team in July.
- Members entered into a discussion on the next steps and agreed to review the Health Check – Social Care – Adults questionnaire and Family Valued Pilot survey questions to identify any questions that may be relevant to providers and to identify any further questions for inclusion in the survey for providers.

IT WAS AGREED – (a) That Members review the Health Check – Social Care – Adults questionnaire and Family Valued Pilot survey questions to identify any questions relevant to providers and any further questions for inclusion in the survey for providers and that these be forwarded to Councillor Holroyd for collation.

(b) That the Assistant Director Adult Social Care and Assistant Director Commissioning Performance and Transformation liaises with the Service Manager, Contracts and Brokerage to extend an invite to Members to a Provider Forum.

(c) That the Assistant Director Adult Social Care provides Members with details of the Health Check – Social Care – Adults questionnaire completion date.